

EXCESS LUGGAGE ON UNHAS FLIGHTS

Esteemed Customers,

- ✚ UNHAS wishes to remind all users that excess baggage is transported based on space availability and will be carried subject to load capacities of our aircraft.
- ✚ UNHAS allows up to 25kg excess luggage booked as per the same deadlines of passengers booking.
- ✚ Acceptable items for excess luggage strictly include only PERSONAL EFFECTS such as clothes, food and items for personal use. Bags and items that do not meet the above classification will require special handling and additional fees processed only through UNHAS cargo office.
- ✚ UNHAS does not accept office equipment, construction tools, other materials and water as excess luggage. All such cargo are to be booked as regular light cargo with UNHAS cargo office.
- ✚ All items listed as Dangerous Goods (DG) cannot be accepted as excess luggage. All cargo is subject to inspection by UNHAS staff to ensure compliance to ICAO's regulations on safe transport of dangerous goods.
- ✚ Non-ticketed excess luggage at the time of check-in will not be accepted.
- ✚ Cargo bookings out of Juba are to be addressed to James.Sube@wfp.org – copying UNHAS.SouthSudan@wfp.org. Cargo need to be dropped to UNHAS office 3-2 days in advance along with the booking form.
- ✚ Kindly note that your compliance with the above will enable UNHAS serve you better and to accommodate requests from other users.

Thanks in advance for your anticipated cooperation

UNHAS Management

UNHAS Booking Contact Details:

unhas.southsudan@wfp.org

+211 922 465 575